

Joining a Telehealth appointment from a computer

If you're using a desktop or laptop computer for your Telehealth appointment, you won't need to download anything ahead of time. To join the video call:

- From your email appointment reminder, click **Join your Video Appointment**

IMPORTANT: This is an automated message. Please do not reply. For any questions please contact your provider.

Hi Jamie J,

This is a reminder that you have an appointment with Laura's Practice at 2:15 pm (PDT) on Monday, July 24th.

Your unique video appointment link: [Join your Video Appointment](#)



Important: Before joining the appointment from the mobile or tablet app, make sure to update to the latest Telehealth app version.

Add to your Calendar and your link to join the Telehealth appointment will be included:

iCloud

Google

Outlook

Laura's Practice

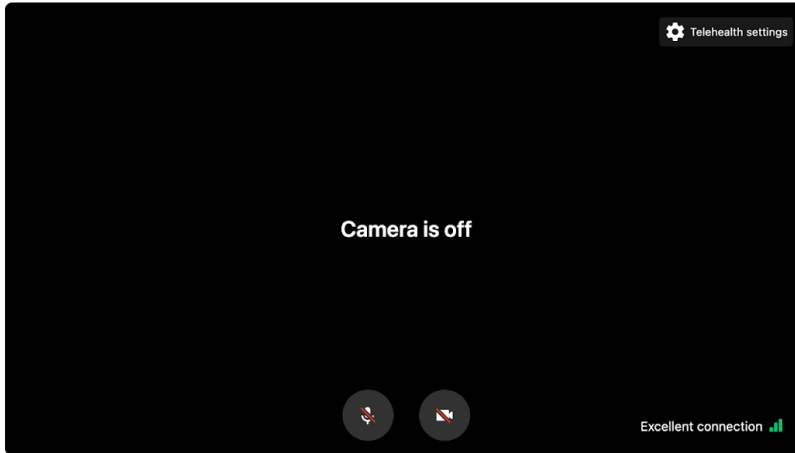
Please contact our office with any questions or changes.

(123) 456-7890

- If you can't find your email reminder, you can **log in to the Client Portal** and join your appointment from the **Appointments** tab
- To learn more, see **Managing appointments as an existing client**
- The video call will open in a new tab in your web browser
 - If it doesn't, you can copy and paste the link into your browser
- You'll see a preview where you can turn your camera on or off, mute or unmute yourself, and view your connection status
 - If your internet connection is poor, click **Test call quality**
 - For more information, see **Resolving connectivity issues**
- Enter your name



Here's how you'll appear in the appointment.



Telehealth appointment Jul 24th @ 2:15 pm PDT

What's your name?

Jamie A

Ask to join

[Test call quality](#) [Get help](#)

- Click **Ask to join**

If your clinician has a waiting room enabled, you'll see this waiting room screen until your clinician begins the appointment.

